

Capturing and storing incoming paper

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Workshop with ROSPATENT 20-22 May 2010



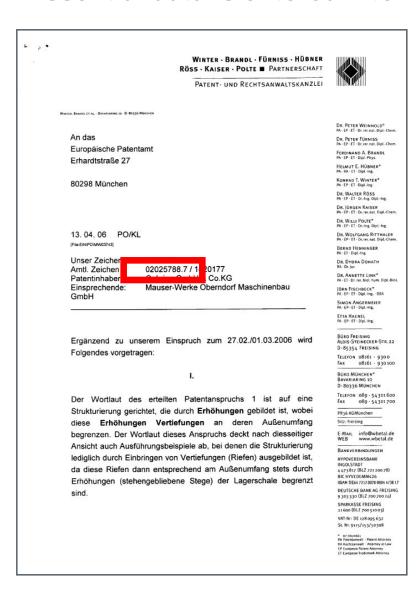


What happens when we get a letter in the mail?





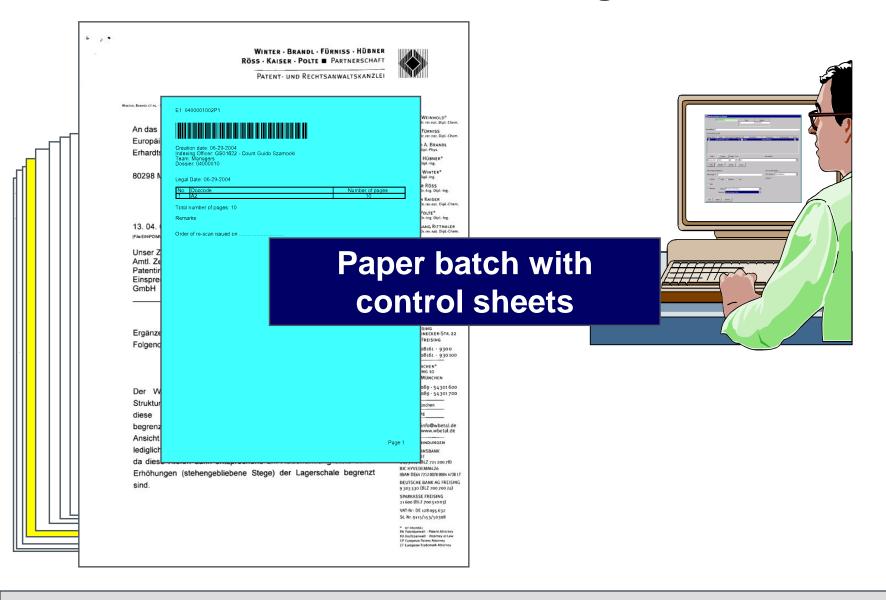
Essential data is entered into PHOENIX via MADRAS







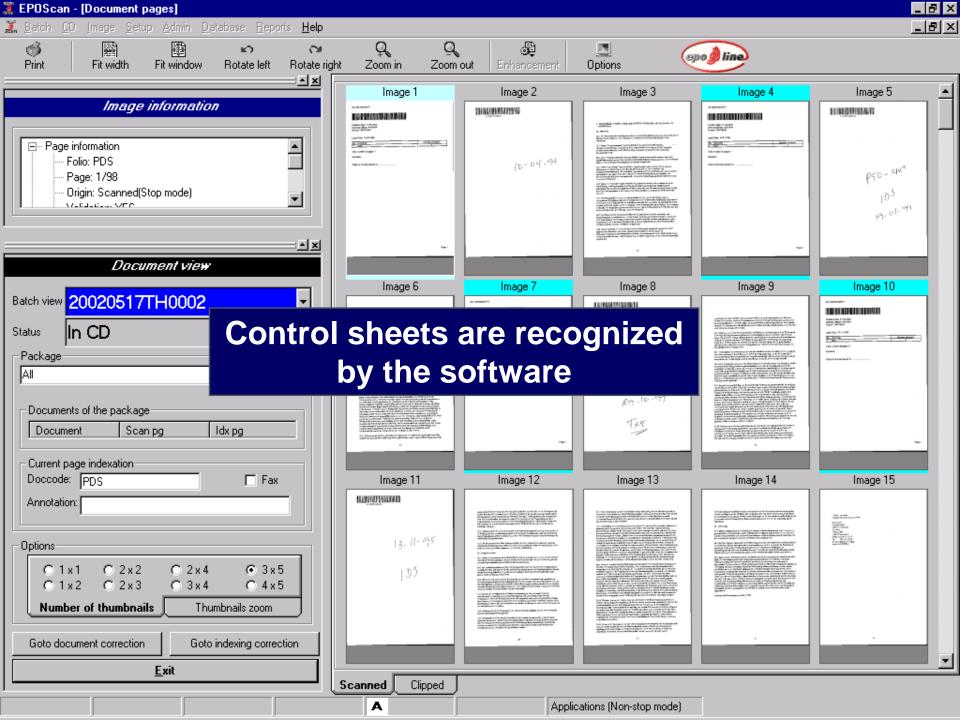
This is done in "batches" on a large scale





Each batch is scanned in one go

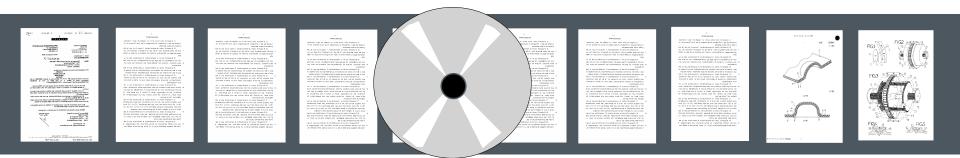


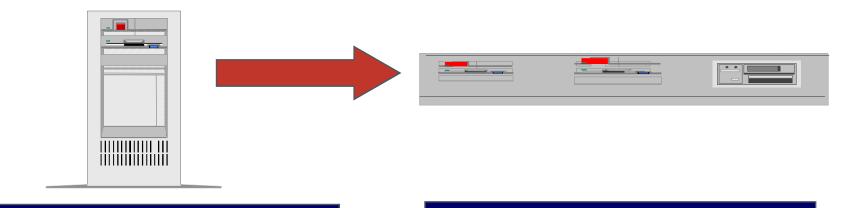




The scanned images are then loaded

Images on CD





Images in PHOENIX



Then work is assigned to a user

- The Dossier is <u>complete</u>
 - The new document
 - Plus all the previous Documents
- Algorithm calculates correct User
- User is alerted through MADRAS "Mailbox"

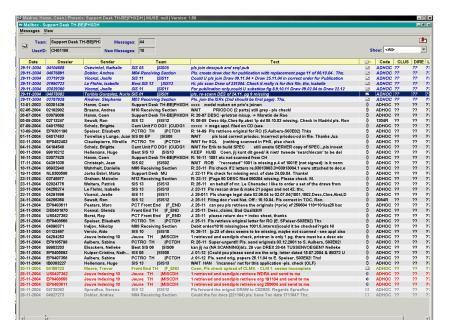


Each user gets a "pile" of work

not like this



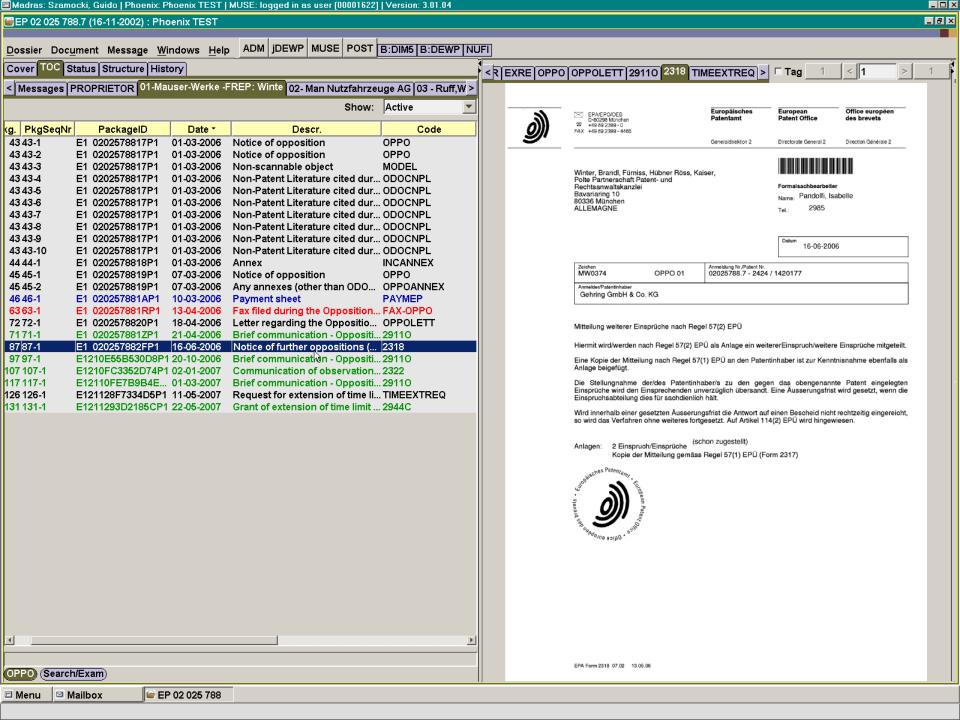
but like this



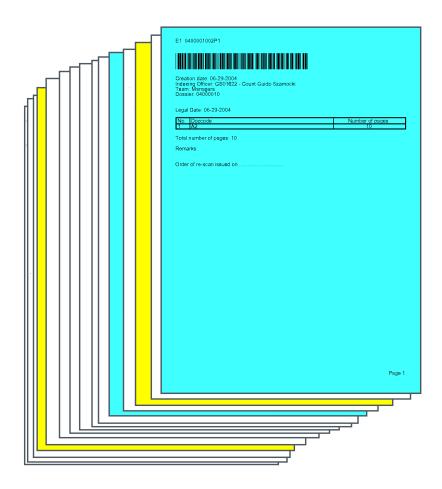


Getting Work to the User

- Dossier is complete
 - The new document
 - Plus all the previous Documents
- Algorithm calculates correct User
- User is alerted through PHOENIX "Mailbox"
- User sees all file data on screen









- We do not shred anything
- We manage all batches very carefully

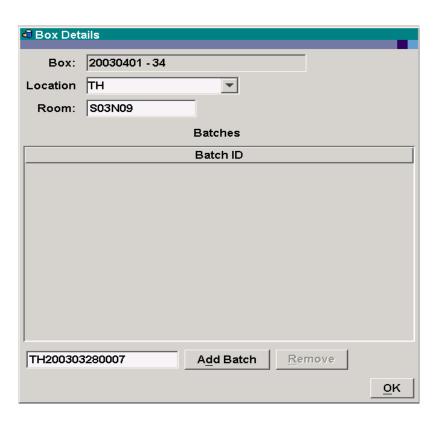




- We do not shred anything
- We manage all batches very carefully
- PHOENIX system manages "boxes"
- Boxes are both "logical" and "physical"



Storage in boxes



Box numbers generated

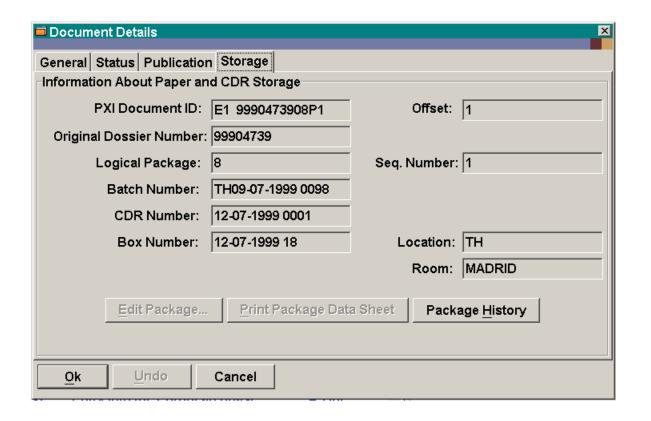
Batches added to Boxes





Storage in boxes

So we know in which box each original document is stored

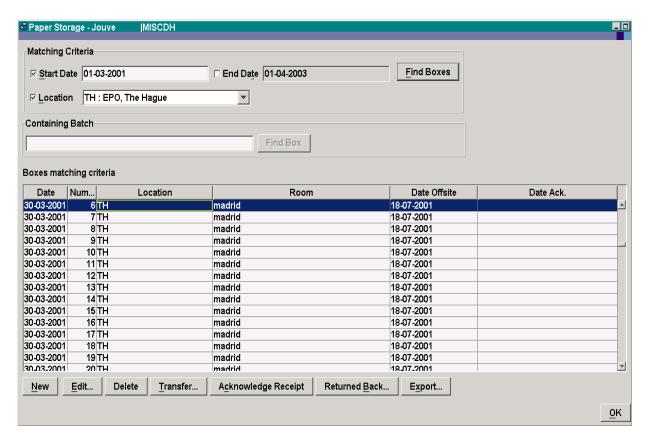




Storage in boxes

And we know where the box itself is stored







- We do not shred anything
- We manage all batches very carefully
- PHOENIX system manages "boxes"
- Boxes are both "logical" and "physical"
- Boxes are stored off-site by a contractor

